

## **CUSTOMER SERVICE AND TRANSFORMATION SCRUTINY COMMITTEE**

Minutes of a meeting of the Customer Service and Transformation Scrutiny Committee of the Bolsover District Council held in Chamber Suites 1 and 2, The Arc, Clowne on Monday 19<sup>th</sup> October 2015 at 1000 hours.

### **PRESENT:-**

Members:-

Councillor R. Bowler in the Chair

Councillors P.M. Bowmer, C.P. Cooper, M.G. Crane, A. Joesbury, D. McGregor, J.E. Smith, E. Stevenson and R. Turner

Also in attendance until Minute No. 0448 was Councillor M.J. Ritchie (Portfolio Holder for Housing and IT)

Officers:-

J. Selby (Community Safety Officer), C. Millington (Scrutiny Officer) and A. Brownsword (Governance Officer)

### **0443. APOLOGY**

An apology for absence was received from Councillor R. Heffer.

### **0444. URGENT ITEMS OF BUSINESS**

There were no urgent items of business

### **0445. DECLARATIONS OF INTEREST**

There were no declarations of interest.

### **0446. MINUTES – 21<sup>ST</sup> SEPTEMBER 2015**

Moved by Councillor R. Turner and seconded by Councillor J.E. Smith  
**RESOLVED** that the minutes of a meeting of the Customer Service and Transformation Scrutiny Committee held on 21<sup>st</sup> September 2015 be approved as a true and correct record.

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### **0447. LIST OF KEY DECISIONS AND ITEMS TO BE CONSIDERED IN PRIVATE**

Members considered the list of Key Decisions document.

Moved by Councillor J.E. Smith and seconded by Councillor R. Turner

**RESOLVED** that the List of Key Decisions and Items to be Considered in Private Document be noted.

### **0448. UPDATE ON THE HOUSING WORKING GROUP**

The Portfolio Holder for Housing and IT reported that the Housing Working Group had met and were in discussions regarding hard to let properties at sheltered accommodation.

There were currently 39 void properties across the sheltered accommodation within the District.

It had been proposed to redesign Alder House in Shirebrook, followed by Victoria House, Creswell and Valley View, Hillstown as they all had the same design. Existing residents at Alder House would be offered the opportunity to remain in the properties following works, but the scope of the property would be changed.

The Biomass boiler at Victoria House, Creswell was to be changed and each flat would be fitted with a smart meter which would enable residents to manage their own heating and allow for individual billing.

The tender for the painting works at Valley View had encountered problems and a new tender exercise was necessary.

A discussion took place regarding the reporting route of the Housing Working Group and it was noted that the Group reported directly to Executive.

A further discussion took place regarding the use of a flat at Valley View as an office for the Mobile Wardens, as this had been identified in the Scrutiny Review. It was noted that all the recommendations apart from the redecoration had been deferred by the Executive until after the report of the Housing Working Group.

The Chair noted that the Executive had agreed that the Housing Working Group would report back to the Executive in four months which would have been October. It was hoped that a report would be taken to the Executive in November.

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Moved by Councillor R. Bowler and seconded by Councillor J.E. Smith

**RESOLVED** that a further update be given at the next meeting of the Customer Service and Transformation Scrutiny Committee.

(Scrutiny Officer/Governance Officer)

The Portfolio Holder for Housing and IT left the meeting.

### **0449. WORK PLAN**

The Customer Service and Transformation Scrutiny Committee Work Plan was circulated for Members' information.

Moved by Councillor J.E. Smith and seconded by Councillor R. Turner

**RESOLVED** that the report be noted.

The formal meeting concluded at 1050 hours and members then met as a working party to continue their review work. The working party concluded at 1210 hours.